Easy Read

April 2021

Social Services and Well-being (Wales) Act 2014

Gogledd Cymru **Gyda'n Gilydd**
North Wales **Together**

Gwasanaethau ddi-dor i bobl ag Anableddau Dysgu
Seamless services for people with Learning Disabilities

Eligibility for managed care and support (including direct payments)

The rules on how people get managed care and support

This document was written with support from the **Welsh Government.**

It is an easy read version of
The Social Services and Well-Being (Wales) Act (2014 Part 4. Direct Payments.

All Wales Forum
Fforwm Cymru Gyfan

How to use this document

This is an easy read document.

But you may still need support to read it.

Ask someone you know to help you.

Words in **bold blue writing** may be hard to understand.

You can check what the words in blue mean on **page 12.**

Gogledd Cymru **Gyda'n Gilydd**
North Wales **Together**
Gwasanaethau ddi-dor i bobl ag Anableddau Dysgu

Where the document says **we**, this means **North Wales Together.**

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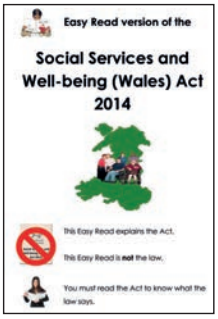
Hawdd ei Ddeall Cymru
Easy Read Wales

This document was made into easy read by **Easy Read Wales** using **Photosymbols.**

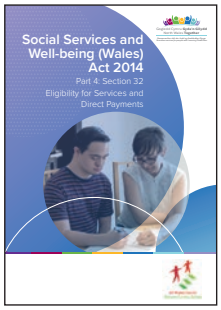
The document can be found at:
https://forms.office.com/Pages/ResponsePage.aspx?id=aZ9W9jTWYEixHoHk1luPyZw1J1OAxGpFrRmNL9CCXxRUNzZQM1ZQUENKWFNURlVaWEE3VzM4UUhJSi4u&wdLOR=cFB72F869-2F04-1043-85C0-3477BDE01802

Introduction

Many people in Wales need care and support from services.



In Wales, we have a law called **The Social Services and Well-Being (Wales) Act 2014.** The document can be found at: **https://www.gov.wales/sites/default/files/publications/2019-06/social-services-and-well-being-wales-act-easy-read.pdf**



This document explains **The Social Services and Well-Being (Wales) Act.**

Eligibility for managed care and support (including direct payments)

The full version of the legislation can be found on the government website... **https://www.legislation.gov.uk/anaw/2014/4/section/32**

Every Local Authority in Wales must decide who can get help with their care and support

This document tells you how local authorities decide if you are able to get care and support services.

Who is able to get support services?

Local Authorities use an **assessment** to decide if you are able to get help from care and support services.

An **assessment** is a list of questions to get the information needed

The **assessment** will include information about:

- What's going on in your life

- The goals you would like to reach

- What might stop you reaching your goals

- What might happen if you don't reach your goals

- Your strengths and skills.

If you are eligible your local authority will make a separate **assessment** to find out if you are able to pay for your social services.

Your Local Authority will talk to you about where you can get support to reach your goals.

For example:

- Support that is already available in your community like charities or community groups.

- Support from your family, friends or carers.

- Support from the support services in your local Authority.

Local Authority support services help people with serious needs.

For example, if you or someone you care for:

- has physical health issues

- has mental health issues

- is at risk because of age

- is disabled

- is using drugs or alcohol

- is abused or at risk of **abuse**

Abuse is when someone hurts you or treats you badly. There are different types of abuse.

- cares for someone else.

If you need help from support services, they will ask whether you want:

- the local authority to manage your care and support or

- to manage your own care and support with **Direct Payments.**

Direct Payments is money from your Local Authority to help you or your carer manage your own support.

As an adult, child or carer you may be eligible for support services and direct payments if:

You are not able to reach your personal goals, unless:

- Your local authority provides or arranges care and support to meet your needs.

- Or your local authority helps you manage your needs by making **direct payments.**

People with serious needs

People with **serious needs** have the right to get support services.

For example, if you or someone you care for:

- is **abused** or at risk of abuse or neglect
- or is at risk of **abuse** or harm because of their age.

The law says that there should be 2 separate **assessments.**

The first **assessment** is to find out if you are eligible for social services or **direct payments.**
The second **assessment** is to find out if you are able to pay for your social services.

Your local authority will do the financial **assessment** after finding out if you are eligible or not.
The financial **assessment** is only for adults. children do not need to have it.

Getting more information

For more information you can go to:

The Social Services and Well-being (Wales) Act 2014 at:
https://www.legislation.gov.uk/anaw/2014/4/contents

National Outcomes Framework at:
https://www.gov.wales/social-services-national-outcomes-framework

CCW Information and Learning Hub:
https://socialcare.wales/cms-assets/documents/hub-downloads/Flowchart_How_to_access_care_and_support.pdf

Hard words

Abuse
Abuse is when someone hurts you or treats you badly. There are different types of abuse.

Assessment
A list of questions to get the information needed

Direct Payments
Money from your Local Authority to help you choose and manage your support.

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