

## Your Day to Day Support from Home Care Direct



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## Helping you take control!

HomeCareDirect are here to help you make a success of directing your own support

The way your day to day support at home runs is up to you. From the moment you contact HomeCareDirect you will be at the centre of every discussion and decision that is made around your support, we will do as much or as little as you want.

As well as our on-going employment, funding management and payroll services, on a daily basis you will be supported by your own, dedicated independent living advisor who you will develop a close working relationship with.

Your independent living advisor is here to help you make a success of directing your own support. If you need our help or advice we are here, 24 hours a day, seven days a week.

Each of our independent living advisors are highly qualified and experienced in working within the the home care sector and have specialised in areas such as health, social care, rehabilitation and much more.

If one of your personal assistants (PAs) leaves your team, your independent living advisor is here to help you recruit someone else.

Your independent living advisor and our specialist recruitment team can help you write job descriptions, place adverts, manage applications and arrange interviews, and will then complete all employment paperwork on your behalf - so that you can concentrate on finding your perfect PA!

In the event that it occurs, your independent living advisor can also help with any disciplinary issues with your PA, ensuring any grievances are dealt with in a professional and legal manner.

HomeCareDirect also keep a record of your PA training, ensuring that it's kept up to date with all the latest practices and developments, ensuring you're receiving the best possible standard of care from a dedicated and professional team.

HomeCareDirect has years of experience in helping people take control of their care at home and will help you make your personal budget a success.

If you'd like to hear more about our services, please give us a call or visit our website

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